



City of Monroe Service Rates

INTERNET SERVICE RATES

<u>Download/Upload Speed</u>	<u>Monthly Fee</u>
2Mbps/1Mbps	\$21.95
8Mbps/2Mbps	\$34.95
25Mbps/3Mbps	\$44.95
50Mbps/5Mbps	\$69.95
75Mbps/8Mbps	\$99.95
100Mbps/10Mbps	\$129.95

A Start-Up Charge of \$55.00 must be paid before installation.

WIRELESS INTERNET SERVICE RATES

<u>Residential</u>	<u>Monthly Fee</u>
10Mbps	\$49.95
15Mbps	\$59.95
25Mbps	\$79.95

<u>Commercial</u>	<u>Monthly Fee</u>
10Mbps	\$59.95
15Mbps	\$79.95
25Mbps	\$109.95

Upload speeds are equal to download speeds.

FIBER SERVICE RATES

(All Rates are Mbps – monthly charge)

- 10/10 - \$59.99
- 50/50 - \$109.99
- 100/100 - \$139.99
- 250/250 - \$159.99
- 500/500 - \$199.99
- 1000/1000 - \$299.99

CABLE TELEVISION RATES

<u>PROGRAMMING</u>	<u>MONTHLY FEES</u>
Basic Cable	\$18.28
Basic & Expanded Basic Cable	\$56.40
Digital Non-DVR Cable Service	\$72.10
Digital DVR Cable Service	\$77.10
Cable Programming Fee	\$20.00*
*programming fee for each cable service	
Showtime	\$14.65 ¹
Cinemax	\$14.65 ¹
HBO	\$14.65
STARZ Super Pak (Starz, Encore, WAM)	\$14.65
¹ If purchased with HBO	
	\$12.55
Additional HD DVR	
Additional HD Non-DVR	\$9.95
Additional SD Non-DVR	\$6.95
Static IP Address	\$4.95
	\$5.00

CATV INSTALLATION CHARGES

Un-wired Home	\$55.00 includes one outlet - Each Additional (same trip)	\$15.00
Pre-wired Home	\$55.00 includes one outlet - Each Additional (same trip)	\$15.00
Additional Outlet (different trip)	\$25.00 for 1 st outlet	
	\$15.00 for each additional outlet	
Relocate Outlet	\$25.00 for 1 st outlet	
	\$15.00 for each additional outlet	
Premium Channel Addition	\$10.00 for one channel	
Upgrade of Service Fee (basic to expanded basic)		\$10.00
Cable Reconnect-Office Fee		\$20.00
Trip Charge for customer-caused problems	\$35.00 plus materials	